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About the Survey

The South West Academic Health Science Network (SWAHSN) is leading work to explore how best to improve and develop the Quality Improvement (QI) infrastructure in the region. Our principal aims are to deliver a collaborative approach that improves the coordination and consistency of quality and safety improvement initiatives and activities.

The basic objective of our survey is to understand more about the current levels of quality improvement activity and expertise and any areas for development and support.

At the same time the Health Foundation is working jointly with NHS England to develop the Q initiative, a UK wide initiative to connect people skilled in improvement for the purpose of creating a sharing and connected 'improvement' community.

One key early step is to identify people within the region with current improvement expertise and interest, to understand this 'map' of current capabilities and future needs, and to use this as the basis for defining where and how we can further develop, share and grow this expertise.

The survey will take approximately 10-15 minutes to complete.

The main areas covered in the survey are:

- **About You**
- **Understanding Your Current Skills and Expertise in QI**
- **General**
- **Technical Tools and Techniques**
- **Embedding and Sharing**
- **Your current or most recent QI projects - a brief summary**
- **Identifying details of your current/recent training and qualifications in improvement, and your areas of interest for future development**

Any colleagues who may also be interested in completing this survey.

Finally you will be asked to give your consent for your data to be shared with the survey sponsors

and funders.

Thank you for your time and participation – this is greatly appreciated.

* 1. What is your first name?

* 2. What is your last name?

* 3. What is your work email address?

* 4. What work/business postal address may be used for correspondence?

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* 5. What is your occupation?

* 6. What is the name of the organisation you work for?

* 7. What type of organisation do you work for?

- NHS Acute Trust
- NHS Community Trust
- NHS Mental Health Trust
- Clinical Commissioning Group
- Primary Care (GP Practice)
- Independant Healthcare Provider
- Local Authority
- Voluntary/ Social Enterprise
- Other

Other (please specify)

* 8. What county is the organisation located within?

Other (please specify)

9. What is your professional discipline?

* 10. What clinical / specialist areas do you work in?

* 11. How long have you been involved in Quality Improvement or Patient Safety Work?

12. In the last 12 months, my role in improvement has most commonly been: (please select one)

- Interested - wishing to learn/keen to get involved
- Assisting - helping to make it happen at the front line or part of an improvement project
- Organising - project managing/day to day planning and decision making/leading an improvement team
- Designing - diagnosing improvement needs, designing or adapting projects to make improvements happen
- Leading - directing projects or programmes of projects, senior level sponsorship
- Mentoring - expert advising leaders and the organisation in quality and service improvement

13. Which definition best describes your current level of skills, knowledge and experience for each of the following areas:

Novice - I have no knowledge or experience of the theory, practice or tool.

Aware - I have some basic knowledge, practice and/or theory.

Engaged in Doing – I have a good working knowledge of the theory, practice and tools.

Leading – I have advanced knowledge of the theory, practice and tools.

Expert/Mentor - I have extensive knowledge of the theory, practice or tool.

Leadership for Improvement ie:

leading in improvement or patient safety culture, application of improvement skills and thinking to enable and support change

Programme and Project Management ie:

managing and organising improvement project based activities

Risk Management ie:

identifying and managing risks associated with QI change projects

Feedback and Lessons Learnt ie:

critically review activities and identifying learning for future work

Evaluation ie:

assessing and measuring the impact of improvement changes

Reliability ie:

evaluating, calculating and improving the reliability of processes

Involving Patients and Service Users in Improvement

14. Which definition best describes your current level of knowledge, skills and experience for each of the following areas: Technical Tools and Techniques

	Novice - I have no knowledge or experience of the theory, practice or tool.	Aware - I have some basic knowledge, practice and/or theory.	Engaged in Doing - I have a good working knowledge of the theory, practice and tools.	Leading - I have advanced knowledge of the theory, practice and tools.	Expert/Mentor - I have extensive knowledge of the theory, practice or tool.
Data Collection	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Data Analysis	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Measurement for Improvement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Statistical Process Control (SPC)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The model for Improvement and PDSA Cycles	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Driver Diagrams	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Operational Research	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Root Cause Analysis	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Error/Incident Reporting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Process Mapping eg: flow charting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Clinical Audit	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Six Sigma	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lean Methodology	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

15. Which definition best describes your current level of knowledge, skills and experience for each of the following areas: Embedding and Sharing with Others

Novice - I have no knowledge or experience of the theory, practice or tool.	Aware - I have some basic knowledge, practice and/or theory, however my experience is limited.	Engaged in Doing - I have a good working knowledge of the theory, practice and tools.	Leading - I have advanced knowledge of the theory, practice and tools.	Expert/Mentor - I have extensive knowledge of the theory, practice or tool.
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Managing Change ie: understand the need for change, how to enable change, actions and processes to support and strengthen change.

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
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Spread and Scale Up ie: sharing good practice and increasing the scale (size, number, impact) of improvements.

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
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Changing Culture ie: understanding tools to evaluate culture, and how to improve culture.

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
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Human Factors and Ergonomics ie: enhancing performance through understanding the effects of the environment, culture and processes on behaviour.

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
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Sustainability ie: maintaining and embedding improvements and impact of changes

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
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3.

* 16. What Improvement or Patient Safety training have you undertaken/completed? (please select all that apply)

- Lean Methodology
- In House
- Standalone Module
- Undergraduate Course
- Post Graduate Course
- Institute for Healthcare Improvement Open School
- Institute for Healthcare Improvement Patient Safety Officer
- Other Institute for Healthcare Improvement Courses (please provide details in the 'other training' box below)
- NHS Improving Quality courses i.e. Improvement FUNdamentals (please provide details in the 'other training' box below)
- NHS Institute for Innovation and Improvement courses i.e. Leading Improvement in Patient Safety (LIPS) programme (please provide details in the 'other training' box below)
- None of the above formal training or qualifications

Other (Training & Provider)

* 17. Are there any areas of Quality Improvement or Patient Safety that you would be interested in learning more about/attending further development events? (please select all that apply)

- | | |
|--|--|
| <input type="checkbox"/> Human Factors | <input type="checkbox"/> Creating Improvement teams |
| <input type="checkbox"/> Quality Improvement Methodology | <input type="checkbox"/> Measuring for improvement |
| <input type="checkbox"/> Culture Change | <input type="checkbox"/> Reliable systems |
| <input type="checkbox"/> Involving patients and service users in improvement | <input type="checkbox"/> Coaching skills for improvement |
| <input type="checkbox"/> Patient Safety Culture | <input type="checkbox"/> Action Learning |
| <input type="checkbox"/> Project and Programme Management | |

Other (please specify)

18. Are you involved in any current or recent Quality Improvement or Patient Safety Projects?

Name of Project 1

Brief Description (200 words max)

Your role (team member, leader, sponsor etc)

Name of Project 2

Brief Description (200 words max)

Your role (team member, leader, sponsor etc)

Name of Project 3

Brief Description (200 words max)

Your role (team member, leader, sponsor etc)

Please type N/A in this box if this is not applicable.

19. If you would like to tell us more about your quality improvement skills and experience and would be willing and available for a follow up conversation, please choose below:

20. We wish to send this survey to as many relevant people as possible.

If you have any colleagues who you know are involved in Quality Improvement or Patient Safety (either in your own or other organisations) please add in details below

Name/Organisation/Email

Name/Organisation/Email

Name/Organisation/Email

21. We ask for your consent to share your contact details with the Health Foundation in line with the terms of consent below:

'I give my consent for my name, contact details and information about the improvement work I am involved with to be shared with the Health Foundation for the purposes of understanding regional improvement activity and networks and to receive further information about Q including potential future participation and any other legitimate activity of the Foundation'.

If you DO NOT consent, please tick this box.

To submit your survey, please press the DONE button below.

If you have any queries about completing this survey or wish to make any changes after submission please email chloe.brind@swahsn.com

Thank you for your time.

Do NOT consent