



System Wide Improvement Training - Driver Diagram



Aim

Equip 1,000 health & social care staff in Somerset with the QI capability to improve their own part of the system, & provide QI coaching & support to all other staff by December 2019.

Primary Drivers

TRAINING

Deliver high quality, consistent & effective QI training to health & social care community in Somerset

TECHNICAL & PEER SUPPORT

Create a technology enabled community of improvers, equipped with the support that they need

Secondary Drivers

Patient centric QI approach & training

Promote a common language, methodology for improvement

'On demand' on-line training and podcasts / videos

Build on national and international best practice

Face to face tiered, strategically focused and project based training & coaching delivered by Somerset QI Faculty and patients

Create digital platform & repository for QI collaboration

Harness QI skills in Somerset by joining people up

Co-design with patients system wide QI guides and materials

Develop evidence based improvement & sharing of best practice across Somerset

Change Ideas

Co-design and co-produce training package with patients

Create core QI toolkit and resources for Somerset (based on IHI)

Create library of videos and podcasts

Signposting to high quality training & resources developed elsewhere

Map existing organisational QI capability of system participants

Targeted QI training using 'dosing' approach

Create directory of Somerset QI coaches to deliver training & support / mentor participants

Single platform for all QI resources & which enables peer support

Provide mentoring / buddying with peers elsewhere in system

Create accessible resources such as cheat sheets & 'how to' guides

Run knowledge sharing events

County-wide improvement evidence bulletin