

New ways of working

Nicola Payne - Independent Care Sector Programme Lead

November 2019



*A connected community working
together to improve health and care
quality across the UK*

Nicola.payne8@nhs.net @payneo88

Objectives

- Describe Q Exchange bid
- Share the learning from taking part in the process
- Explain what has been achieved since the bid application

Community of Practice - Care Homes

- Started May 2017
- Aim to share best practice, promote service improvement and evaluation, improving the efficiency and consistency of service delivery
- 55 members from 9 organisations

Q Exchange bid

We wanted to undertake a formal evaluation to understand:

- What were benefits of participating in the CoP?
- Did they face any challenges in participating in the CoP?
- Were their needs and priorities met?
- Examples where there has been a change to practice as a result of participation.

£10, 860

- Clinical lead post
- Admin support
- Focus groups
- Engagement activities
- Survey design
- Printing
- Evaluation
- Travel

Benefits of taking part

- No previous experience of putting together a bid
- Peer support from Q Community
- Opportunity to discuss and add to idea
- Creating a new network
- Joining specialist interest groups
- Feedback on process

What happened next

- Presented at conferences nationwide
- Presented to stakeholders locally
- Now over 250 members from 50+ organisations
- Include all of the independent care sector
- Creating more CoPs



Nottinghamshire
Independent Care Sector
Community of Practice



@Notts_CareCoP

Thank you

Visit us online: www.health.org.uk/Q

Email us: Q@health.org.uk

Follow us on Twitter: [@TheQcommunity](https://twitter.com/TheQcommunity) [#Qcommunity](https://twitter.com/TheQcommunity)

