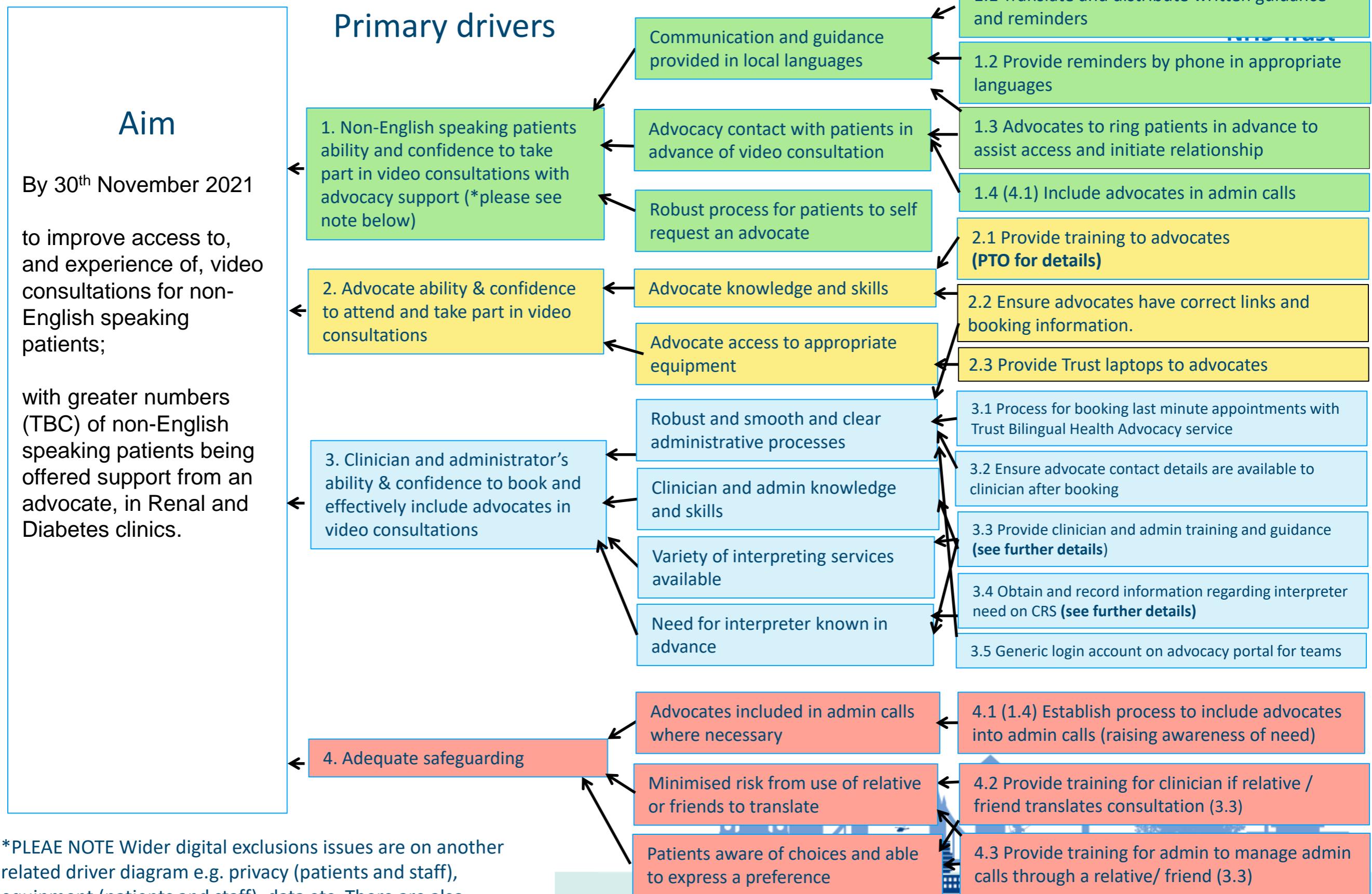


Embedding video consultation services inclusive of non-English speaking communities

Driver diagram with change ideas



*PLEASE NOTE Wider digital exclusions issues are on another related driver diagram e.g. privacy (patients and staff), equipment (patients and staff), data etc. There are also acceptance issues: communities who value f2f only