RUNNING VIRTUAL AND HYBRID CANCER MDT MEETINGS

CORE BEST PRACTICE PRINCIPLES SUMMARY AND CHECKLIST

BEFORE THE MEETING

- **Read the agenda.** Inform the Chair and Coordinator in advance if you can only attend part of the meeting, so the agenda can be structured accordingly
- Check virtual/hybrid best practice recommendations and your role checklist
- Join the meeting at least 3 minutes early to check connectivity, AV quality and screen-sharing
- Plan ahead to ensure you have access to a: - Private, quiet, well-lit space
 - Webcam and headset with good quality microphone
- Inform Chair of any new members of your team joining the meeting so they can be introduced and added to MDT member log

DURING THE MEETING

- Keep microphones muted unless actively participating
- Turn on camera when speaking
- Do not hold side-discussions not intended to be heard by all
- Use the hand-raise function or post to chat if you feel you are not being heard
- Inform the Chair immediately if you are unable to see or hear clearly
- Respect the agenda and patient discussion structure
- Always state patient name and number when presenting information about a case
- Outcomes should ideally be dictated and projected on screen. If you have a comment, query or concern about the outcome, raise it during the consensus pause
- If you are unsure which patient is being discussed, promptly request clarification
- Tell the team if you need to leave, if/when you will be back, and who will cover your role in the meeting in your absence to ensure quoracy

AFTER THE MEETING

• Speak with colleagues separately via virtual platform/phone to plan follow-up actions





CHAIR

- Remind MDT of basic etiquette at the start of each meeting
- Introduce new attendees to the meeting
- Make sure online and in-room participants have equal opportunities to contribute by:
 - actively inviting input from in-room/virtual spaces
 - checking virtual "room" for raised hands
 monitoring chat for input
- Ensure adherence to agreed structure for discussions: presentation, contribution requested by role (inc. nurse/AHPs), discussion, outcome statement, 5-10 second consensus pause.

CO-ORDINATOR

- Join the meeting from same location as the Chair
- During the meeting, assist with tracking attendance and/or recording outcomes if agreed with Chair
- If the technology fails, liaise with on-call IT support and manage administration for back-up plan

NURSES AND ALLIED HEALTH PROFESSIONALS

- Proactively input as a key patient advocate during case discussions
- Request clarification if you are unclear of outcome to be communicated to patient

RADIOLOGIST AND PATHOLOGISTS

- Join meeting from machine with sufficient image resolution; check resolution of shared images is sufficient before the official meeting start
- Check all members can clearly see the imaging/slides/report being presented for each case
- Do not share screen when checking images/files that do not relate to the case being discussed

ALL CONSULTANTS AND OTHER CLINICIANS

- Develop plan for trainees to attend meetings
- Be mindful that virtual/hybrid meetings can exacerbate hierarchies; support Chair in actively seeking input from nurses, AHPs and newer consultants

Q is led by the Health Foundation and supported by partners across the UK and Ireland



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