



Q Visits Refresh

Information call

1 July 2021



Q is led by the Health Foundation
and supported by partners across
the UK and Ireland



What we will cover today

(5 mins) Introductions

(10 mins) What is Q?

(10 mins) Visits programme to now

(15 mins) Introducing this work

(15 mins) Your questions

Welcome - Introductions



Priya Banati
Associate Director –
Community Q



Katie Young
Q Project Lead



Charlotte Bowden
Q Programme
Coordinator

Q is a community for health & care improvers.



4K+
Members

UK and
Ireland

20K+
On Twitter

Since
2015

The Q community

- Supports people in their existing improvement work: making it easier to **share** ideas, enhance and **learn** skills and knowledge and **collaborate** to make changes that benefit patients
- A connected community working together to improve health and care quality across the UK



Q offers for our members

5
minutes



30
minutes



+
hour



5
minutes

30
minutes

+
hour



5
minutes

30
min

+
hour



Connect

Learn

Collaborate

How the Q Team works

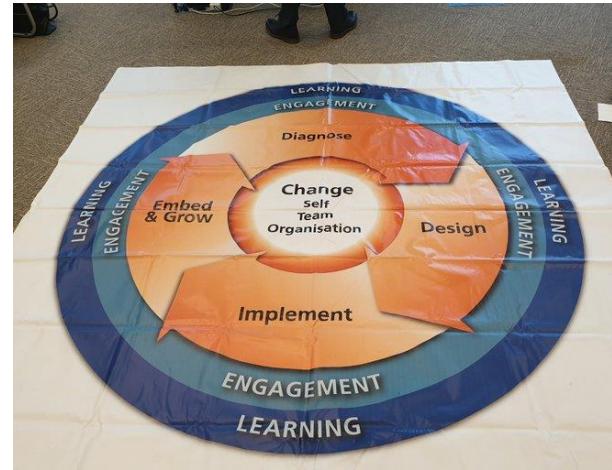
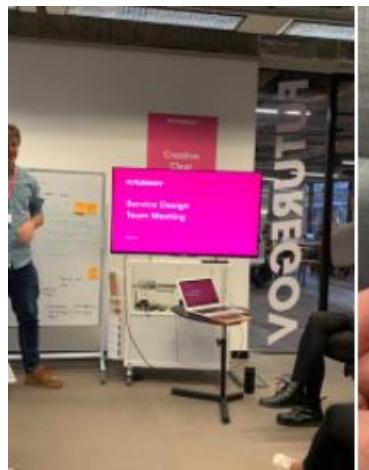
Cross-teams, matrix-style working

Openness to learning

Learning by doing



Q Visits



CPD
CERTIFIED
The CPD Certification Service



Introducing this work



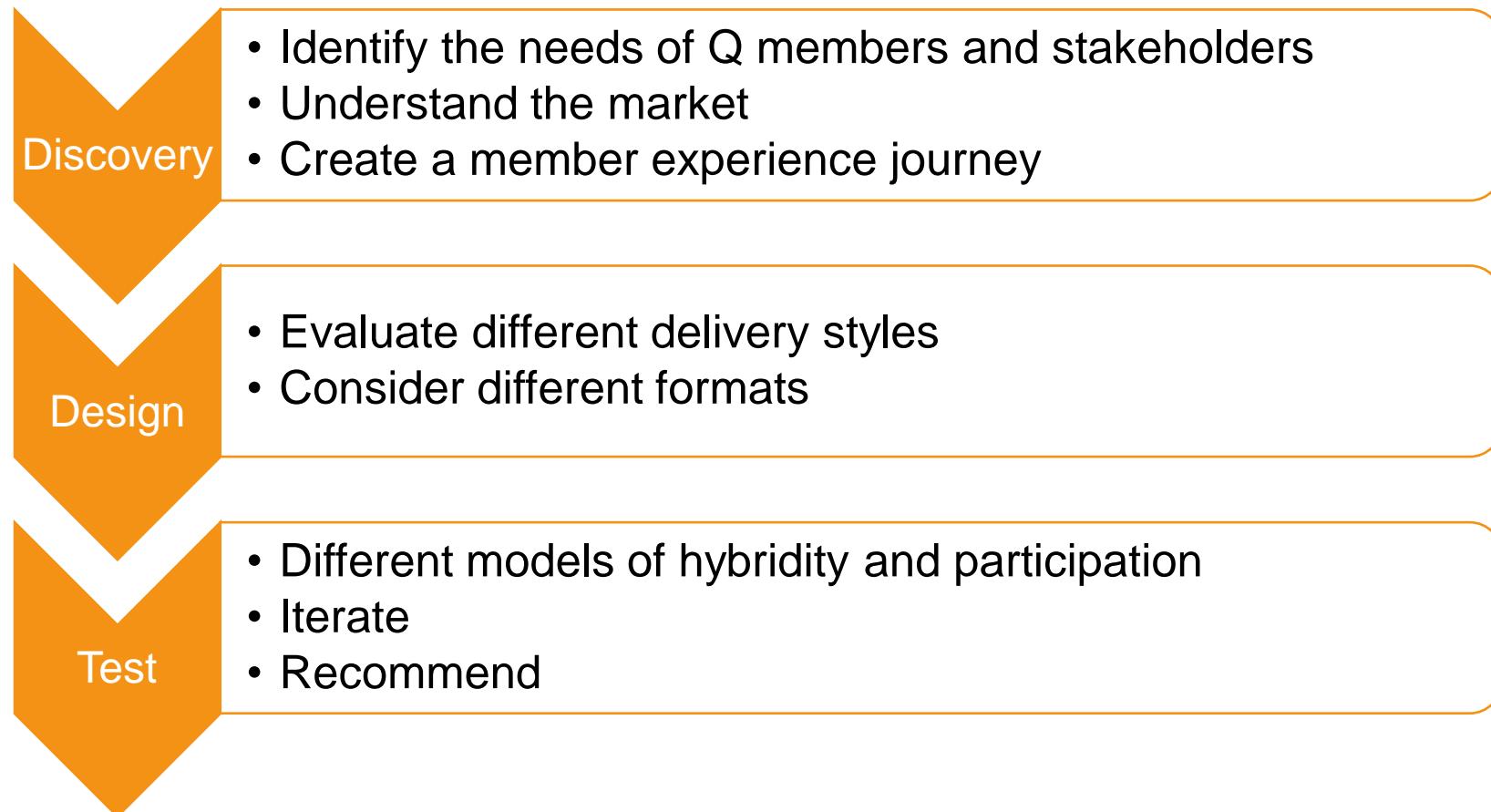
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Project Aims & Objectives

- Learning from innovation happening elsewhere
- Experiential
- Hybrid
- Easy to apply
- Prototype and test



Deliverables



Our timeline

<https://q.health.org.uk/news-story/itt-visits-refresh/>

25 June 2021
Open call for applications



3 & 4 Aug 2021
Interviews for shortlisted applicants



Midday 26 July 2021
Applications close

Midday 12 Aug 2021
Final decision

Note: We expect this project to be completed by end of January 2022

Questions from you

Some hosts require payment to deliver a visit – is there a separate budget to support this or are these costs expected to be incorporated into the contractor's proposal?

What is the proportion of the contract value anticipated for each phase of the project (% budget)

What is the contract value?

Given the current uncertain times, how will you ensure that contractors will be paid for work undertaken even if planned activities are cancelled? For example, would you consider upfront payment for each phase of the project?

Questions from you

Aside from Communications support, can the THF provide any access to collaborative platforms / applications that could support virtual learning and engagement or is the intention that the contractor provides these within the contract proposal?

Professional media may be required to support good quality asynchronous content for members – are you able to provide support for this or should this be factored into the contractors' proposals?

What are your intentions following this project with regards to the visits programme? Will you be issuing a subsequent tender for delivery of the full programme, and if so, what is the likely duration and scope of this – or do you intend to deliver the programme yourselves?

Any questions for us?



Thank you!



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